

TivdakTexts Support Program Terms and Conditions

By texting the word **[JOIN]** to **[74277]** from your mobile phone, you acknowledge and agree to the following terms and conditions for TivdakTexts (the “PROGRAM”).

For additional information about the PROGRAM visit <http://www.tivdak.com> or call (855) 983-6446.

- **Express Consent.** By initiative a text message, you affirm that you are a US resident, 18 years of age or older, and you consent to receive non-marketing and/or marketing text messages (SMS) and texts with images (MMS) from Pfizer Inc. or its partners in connection with the PROGRAM. These messages may be sent from any of these phone numbers:
 - Longcode(s): (425) 217-8485
 - Shortcode: 74277
- **Message Frequency.** The total number of text messages you receive from Pfizer Inc. or its partners may vary based on the number of Pfizer Inc. text messaging programs for which you sign-up to receive messages, your selections with regard to the types of text messages you elect to receive, and/or your medication regimen.
- **Cost.** You will not be charged any fee from Pfizer Inc. or its partners in connection with the PROGRAM to receive non-marketing or marketing text messages, and your consent to receive text messages is not required as a condition of purchasing any products or services. However, Pfizer Inc. encourages you to check with your mobile service provider to see what message and data rates may apply, including any applicable roaming charges.
- **Supported Carriers.** The following US carriers are supported:
 - **Major Carriers:** AT&T, Verizon Wireless, Sprint, and T-Mobile USA.
 - **Minor Carriers:** Aerialink, Alaska Communications Systems (ACS), Altice Mobile, ASTAC, Atlantic Tele-Network International (ATNI), bandwidth.com (includes Republic Wireless), Blue Wireless, Bluegrass Cellular, Boost Mobile, Brightlink, C Spire Wireless (aka Cellular South), Carolina West Wireless, Cellcom, Cellular One of N.E. Arizona, Chariton Valley Cellular, Chat Mobility, Copper Valley Telecom, Cordova, Cross Wireless, Digital Communications Consulting, Duet Wireless, East Kentucky Network (Appalachian Wireless), Enflick, GCI Communications, Google Voice, Illinois Valley Cellular, Indigo Wireless, Inland Cellular, Inteliquent, James Valley Cellular (JVC), Limitless Mobile, MetroPCS, MTA Wireless/Matanuska Kenai, MTPCS Cellular One (Cellone Nation), Nemont CDMA, Nemont US UMTS, Nex Tech Communications, Northwest Missouri Cellular, Panhandle Wireless, Pine Belt, Pine Cellular, Pioneer Cellular, Rural Independent Network Alliance (RINA), Shelcomm, SouthernLINC, Standing Rock Telecom, Telnix, TextMe, Thumb

Cellular, Triangle Wireless, Truphone, Union Telephone, United States Cellular Corp, United Wireless, Viaero Wireless, Virgin Mobile, West Central Wireless

- **Opt-Out.** You may opt-out of receiving **all** text messages relating to the PROGRAM from Pfizer Inc. or its partners at any time. Either send a reply text stating “**STOP**,” or text “**STOP**” to 74277 to stop receiving communications from Pfizer Inc. or its partners in connection with the PROGRAM.

You will receive a confirmation of your opt-out of that text messaging program. Please note that this will only opt you out of the specific text messaging program associated with the PROGRAM and 74277. You will remain opted in to other Pfizer Inc. text messaging programs for which you have enrolled.

- **Your Mobile Telephone Number.** You represent that you are the account holder for the mobile telephone number you use to opt-in to receive text messages for the PROGRAM. You agree to notify Pfizer Inc. immediately if you relinquish the number provided.
- **Access or Delivery to Mobile Network is Not Guaranteed.** Delivery of information and content to a mobile device is not guaranteed and may fail to due to a variety of circumstances or conditions. Alerts sent via text message may not be delivered if the mobile phone is not in range of a transmission site, or if sufficient network capacity is not available at a particular time. Even within a coverage area, factors beyond the control of the wireless carrier may interfere with message delivery, including the customer's equipment, terrain, proximity to buildings, foliage, and weather. Pfizer Inc. will not be held responsible for any delays in the receipt of any text messages as delivery is subject to effective transmission from your mobile service provider or network operator. You understand and acknowledge that network services, including but not limited to mobile network services, are outside of Pfizer Inc.'s control, and Pfizer Inc. is not responsible or liable for issues arising from them.
- **Privacy.** Pfizer Inc. understands and values the importance of your privacy. Please be aware that the data obtained from you in connection with this SMS message service may, among other things, include your cell phone number, carrier name, and message date, time and content. We may use this information to contact you and to provide the services you request from us. **You also understand that a significant portion of the PROGRAM is conducted via text messaging. These text messages may contain health information. Standard text messaging is not encrypted, and a third party could read these messages.** For more information on how we collect and use your information, please read our full [Privacy Statement](#).
- **NOT MEDICAL ADVICE.** The PROGRAM includes text messages to help you manage your therapy and provide PROGRAM support. OUR CONTENT AND COMMUNICATIONS ARE NOT INTENDED TO BE A REPLACEMENT OR SUBSTITUTE FOR PROFESSIONAL MEDICAL

ADVICE. THE CONTENT AND COMMUNICATIONS DO NOT CONSTITUTE MEDICAL ADVICE, DIAGNOSIS, OR TREATMENT. YOU ACKNOWLEDGE AND UNDERSTAND THAT YOU WILL SEEK THE ADVICE OF A PHYSICIAN OR OTHER QUALIFIED HEALTH CARE PROVIDER WITH ANY QUESTIONS THAT ARISE REGARDING ANY MEDICAL CONDITION. YOU ACKNOWLEDGE THAT ALL INFORMATION AND GUIDANCE PROVIDED BY YOU IS SOLELY AT YOUR OWN RISK.

- **Changes to Terms of Use and Conditions.** Pfizer Inc. may revise, modify, or amend the PROGRAM's Mobile Terms of Use and Conditions for text messages at any time. Any such revision, modification, or amendment will take effect when such changes are circulated to PROGRAM participants via text message. Pfizer Inc. encourages you to thoroughly review any changes to Terms of Use and Conditions should you receive them.
- **Termination of Text Messaging.** Pfizer Inc. may suspend or terminate your receipt of Pfizer Inc. text messages if Pfizer Inc. believes you are in breach of these Mobile Terms and Conditions for SMS Messages. Your receipt of Pfizer Inc. text messages is also subject to termination in the event that your mobile telephone service terminates or lapses. Pfizer Inc. reserves the right to modify or discontinue, temporarily or permanently, all or any part of Pfizer Inc. text messages, with or without notice. You assume sole responsibility for the proper use and scheduling of any medications, treatments, and procedures related to the patient's health-care and disease management. Pfizer Inc. assumes no responsibility for the accuracy or appropriateness of any information entered by you.